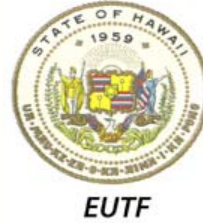


informedRx[®]
an SXC company

Participant Outreach
Session



EUTF-informedRx PPO Prescription Drug Plan

Active Employee
Non-Medicare Eligible Retiree

July 2009

Introduction



- Nikki Bassett, Account Executive
- Lynne Wall, Communications Director
- Our goal is to provide information and better understanding of the program changes
 - Review of *Overview of Plan Changes* booklet
 - Question & Answer
 - Available for 1-1 discussion after the session



- Formerly known as National Medical Health Card or NMHC
 - Acquired by SXC Health Solutions Inc.
- informedRx (formerly NMHC), pharmacy benefits administrator
- informedMail (formerly NMHC Mail), mail order pharmacy
- myinformedrx.com (formerly mynmhcrx.com), online member site
- Ascend SpecialtyRx, specialty mail order pharmacy

Communications Campaign



- *Overview of Plan Changes* booklet was sent to each household
 - Mailed to physicians with a cover letter introducing the changes
- Conducted physician outreach sessions
- Sent communications to pharmacies
- Hosting participant outreach sessions

2009 Program Changes



- Approved by EUTF Board of Trustees
- Provides cost saving opportunity for EUTF
- Directly benefits all EUTF participants through lower premiums/payroll deductions
- Directly benefits all EUTF employers through lower health benefit costs

Generic Drug Incentive Program (pg. 5)



- Generic Drugs
 - FDA-approved prescription drugs that have the same active ingredients as Brand name drugs
 - Difference in Generic drugs may be inactive ingredients (i.e., “fillers” which create different coating, shape, color, or taste)
 - On formulary, Brand is noted in UPPER CASE and Generic is noted in lower case

Generic Drug Incentive Program (cont.)



- Receive Generic drug vs. Brand drug, when substitutable generic available
 - Pay standard generic co-payment
- Receive Brand drug vs. Generic drug, when substitutable generic is available
 - Pay standard generic co-payment plus the difference in the cost of the Generic vs. Brand drug
- Prior Authorization (or PA) can be requested by physician if Brand drug is medically required

Prior Authorizations



- Three (3) business day turnaround time
- Approved Prior Authorization allows an override in the system for the approved prior authorized drug
- Prior Authorization is valid for the term of the approved prior authorization
 - Typically one (1) year but depends on the drug and physician's requested timeframe
- Prior Authorization can be requested for all programs
- Appeals process is available if Prior Authorization is denied

Removal of Formulary Grandfathering (pg. 6)



- Prescription Drug benefit moved from HMSA to informedRx (formerly NMHC) in 2007
 - Allowed HMSA Non-Preferred drugs to be allowed or “grandfathered” in at the informedRx Preferred drug tier which provided a sub-set of participants to continue paying \$15 co-payment for certain drugs

Removal of Formulary Grandfathering (cont.)



- Grandfathering has been removed
 - Impacts only the sub-set of participants who were “grandfathered” back in 2007
- Non-Preferred drugs will require the applicable co-payment for the current plan design
- Drugs listed in the “Preferred Alternatives” column are suggestions if you wish to speak with your physician about another drug (with a lower co-payment) is appropriate for your care

Utilization Management Guidelines (pg. 7)



- Specifications to ensure safety, appropriateness, medical need and efficacy
 - Quantity Limitations - reviews correct quantity
 - Step Therapy - requires the use of lower-cost alternative prior to gaining access to more costly brand name drug
 - Contingent Therapy Protocols - ensures that drugs are used as approved by FDA

Quantity Limitations (pg. 8)



- Reviews correct quantity - Drugs Used For Pain
 - System reviews medication history for pain medications that contain Tylenol as an ingredient
 - Ensures that participants do not exceed FDA recommended guidelines for Tylenol
 - Studies show that exceeding limits of Tylenol may result in adverse conditions
 - Other pain drugs are available that do not have Tylenol as an ingredient

Quantity Limitations (cont.)



- Reviews correct quantity - Drugs Used For Nausea
 - Impacts higher priced medications that typically are prescribed and used for more severe cases of nausea

Step Therapy (pg. 8)



- Requires the use of lower-cost alternative prior to gaining access to more costly Brand name drug - Antidiabetic Agents and Antidepressants
 - Newly diagnosed patients: Use first-line agent before taking drugs in the “Affected Medications” column
 - Ex. Use generic metformin first as this generic has been found to be effective for many people, if that does not work, use Januvia
- Participants already on an “Affected Medication” in the last 120 days are grandfathered

Step Therapy (cont.)



- Requires the use of lower-cost alternative prior to gaining access to more costly Brand name drug - Osteoporosis Agents
 - Newly diagnosed patients: Use first-line agent before taking drugs in the "Affected Medications" column
 - The generic (first-line agent) is now available on the market
- Participants currently using one of the "Affected Medications" should try the new generic, if it does not work, go back to using "Affected Medication"

Contingent Therapy (pg. 8)



- Ensures that drugs are used as approved by FDA - Drugs Used for Pain
 - Impacts higher priced medications that typically are prescribed and used for more severe cases of pain associated with cancer treatment
 - Other pain medications are available such as the ones listed under the Quantity Limitations section

Ascend SpecialtyRx (pg. 12)



- Specialty medications are high-cost oral medications used to treat cancer or prevent organ rejections after transplant, or self-administered injectibles used to treat diseases like Hepatitis-C, Multiple Sclerosis, etc.
- Coverage for these types of medications is now through drug plan vs. medical plan
- Ascend SpecialtyRx is the provider for specialty medications

Ascend SpecialtyRx (cont.)



- If you are currently taking a specialty medication, then you will be transitioned to Ascend SpecialtyRx
- Medication Management Program provides specialized, high touch service to these participants
- Applies only to high-cost oral and self-injectible medications centered around the disease states listed (ex. does not include insulin for diabetes, pills for osteoporosis, shots for allergy to bee stings)

Specialty Drug Tier (pg. 13)



- Specialty Drug is in Tier 4
 - 20% co-insurance
 - \$250 co-payment maximum per fill
 - \$2,000 out-of-pocket maximum per plan year
- Tier 4 co-insurance, co-payment and out-of-pocket maximums apply only to specialty medications

Reference-Based Pricing Program (pg. 10)



- Program impacts three (3) categories or classes
 - Cholesterol lowering medications (Statins)
 - Anti-heartburn/ulcer medications (Proton Pump Inhibitors or PPIs)
 - Allergy medications (Low or Non-Sedating Antihistamines)

Reference-Based Pricing Program (pg. 11)



- Drugs in the “Low Cost Alternative (Preferred Drug)” column is the drug that is being referenced in that class (i.e., baseline comparison price) and has a generic co-pay
- Drugs in the “Non-Preferred Drug” column are the drugs available in that class and will have a co-payment that is varied based on market price
 - Co-payment is the difference in price between the Preferred Drug and the Non-Preferred Drug

Reference-Based Pricing Program (cont.)



- Generic simvastatin is the referenced drug for the class of statins
- Example

Drug	Market Price
simvastatin (referenced drug for statin class)	\$0.10/pill (EUTF pays)
Non-Preferred Drug B	\$0.25/pill
Non-Preferred Drug C	\$0.65/pill
Non-Preferred Drug Lipitor	\$1.00/pill
Co-payment for Lipitor: Participant will pay \$0.90/pill	

Reference-Based Pricing Program (cont.)



- Drug pricing is controlled by drug manufacturers and can fluctuate
- Most generics are priced relatively close to “Preferred Drug” listed and may have the generic co-payment (ex. pravastatin)
- Newer generics are typically priced as high as brand name drugs (ex. fexofenadine)
- Customer Care Center and Drug Look Up online tool can provide estimated pricing information

Reference-Based Pricing Program (cont.)



- Program has grace period through August 31, 2009
- No co-payment variations for drugs in the “Non-Preferred Drug” column during grace period
- Letter will be sent as a reminder when filling “Non-Preferred Drug”
- Program is effective September 1
 - Provides time to speak with physician, find out pricing, etc.

Mandatory Mail Order Program (pg. 9)



- Maintenance medications are drugs used to treat ongoing chronic conditions such as high blood pressure, diabetes, heart disease, allergies, or thyroid conditions
- Not all medications that you take are considered maintenance medications
- You can still go to your local retail pharmacy for all non-maintenance medications
 - Ex. antibiotics, pain medications, etc.
- You can choose to go to mail order for your other medications for cost savings but only maintenance medications are required to go to mail order

Mandatory Mail Order Program (cont.)



- Maintenance medications through informedMail
 - Option 1: Single 30-day supply increments
 - Allowed three separate 30-day supply of each drug before having to go through mail order
 - Option 2: 90-day supply increments
 - Allowed one 90-day supply of each drug before having to go through mail order (contact Care Center to obtain an override)
- Letter will be sent as a reminder when filling maintenance medication at retail pharmacy

Mandatory Mail Order Program (cont.)



- informedMail is a licensed pharmacy located in Florida
 - Fully staffed by pharmacists and pharmacy technicians
 - Complies with all state and federal laws and regulations
 - Complies with industry standard “best practice” pharmacy guidelines, process and procedures
- Step 1: Getting set up with informedMail
 - Fill out the *Enrollment/Order Form*
 - Call us

Mandatory Mail Order Program (cont.)



- Step 2: Getting your prescriptions to informedMail
 - Option A: Get a new written prescription from your physician and mail it to informedMail
 - Option B: Ask your physician to fax in your new prescription to informedMail
 - Option C: Call us and we will contact your physician for you to obtain your new prescription
- Prescriptions should be written for "90-day supply with refills"
- Tip: Call us to get set up and request that we contact your physician to obtain your prescriptions for you

Mandatory Mail Order Program (cont.)



- Step 3: Ordering your prescription from informedMail
 - Option A: Mail in your co-payment using the *Enrollment/Order Form*
 - Option B: Call us and tell us you want to order your prescription
- Payment options are credit card, debit card, check or money order
- Pay only your mail order co-payment (pg. 16)
 - One co-payment for a 90-day supply
 - No shipping or handling charges

Mandatory Mail Order Program (cont.)



- Your mail order medications
 - One (1) day turnaround time for “clean” prescriptions
 - Allow 14 days for delivery of your order
 - Oahu: Typically 5-7 days
 - Neighbor Islands: Typically 6-9
 - First Class U.S. Postal Mail
 - Refrigerated items are shipped in self-contained refrigerated packaging, shipped express via UPS
 - Shipment will include medications, drug information, invoice, refill slips

Mandatory Mail Order Program (cont.)



- Coordination of Benefits (COB)
 - All mail order pharmacies, including informedMail, can only process one (1) claim
 - For participants with EUTF as primary, you will need to go through informedMail for maintenance medications
 - Pay your co-payment to informedMail and take invoice provided with shipment and submit to your secondary for reimbursement

Mandatory Mail Order Program (cont.)



- Coordination of Benefits (COB)
 - For participants with EUTF as secondary, you can continue to obtain your medications however your primary drug plan dictates
 - You are not required to get your maintenance medications through informedMail
 - EUTF will pay the co-payment as your secondary

Mandatory Mail Order Program (cont.)



- Ordering your refill
 - EUTF two-thirds refill policy
 - Refills are available to order after 2 months
 - No auto-ship program
 - Automated phone call reminder
 - Send in the refill slip that was included in your shipment
 - Call us to place a refill order
 - Refill online



- Oahu
 - 201 Merchant Street, Suite 1510, Honolulu
 - Monday - Friday 8:00 a.m. - 4:30 p.m.
- Customer Care Center
 - 1-866-533-6977
 - Toll-free / 24 hours a day / 7 days a week
- Online
 - <http://www.eutf.hawaii.gov>
 - informedRx (formerly NMHC) on the "Link to Carriers Web Sites"
 - <http://www.myinformedrx.com>

Summary



- Program changes went into effect July 1, 2009
- Reference-Based Pricing Program has grace period ending August 31, 2009
- Become familiar with the upcoming changes
- Talk to your physician to see if a Generic or Preferred drug is appropriate for you
- Submit for Prior Authorization, if needed
- Enroll in informedMail for maintenance medications
- Contact Customer Care and visit website

Question & Answer



EUTF



Thank you for your time!